

Scoring Your Returning Students and Looking Forward

Rapid Insight Retention Modeling Cohort: Session 3

January 10, 2024



Give the Chat a Try!

What is the temperature where you live today?

Meet Your Presenters



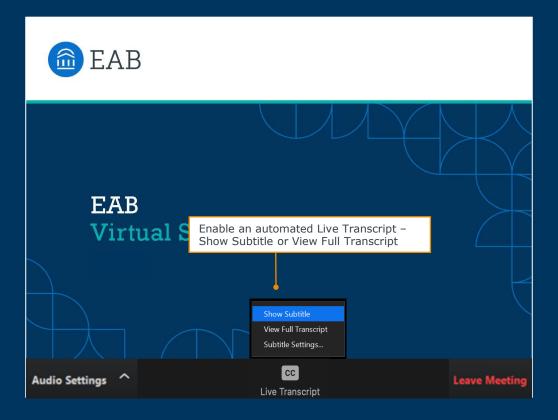
James Cousins
Senior Strategic Leader,
Data and Analytics

Submit a Question or Comment



©2023 by EAB. All Rights Reserved. eab.com

Turn on Captions



©2023 by EAB. All Rights Reserved. eab.com

Enter Your Responses in the Chat

Is there another outcome (besides retention) you would be interested in exploring predictive modeling for?

Poll Question

How comfortable are you with using student success scores generated by your predictive model to inform your interventions?

- a) Very comfortable
- b) Comfortable
- c) Somewhat uncomfortable
- d) Uncomfortable

- 1 Welcome!
- 2 Modeling Process Overview
- 3 Activity: Scoring
- 4 Discussion: Looking Forward
- Closing & Next Steps

Welcome to Session 3 of the Cohort Series

Thank You for Your Commitment and Participation!



Assembling Data and Building the First Model

July 12, 1:00-2:30 PM ET

Prepare and build your model using the data collected in your pre-work.

Interactive and Actionable Working Sessions



Scoring Your Incoming Students and Building the Second Model

September 26, 1:00-2:00 PM ET

Build a second model and discuss ways to use scores. Bring student success colleagues for the first half of this session.



Scoring Your Returning Students and Looking Forward

January 10, 1:00-2:00 PM ET

Refine your model and explore additional student success outcomes to predict.

10

Today's Learning Objectives

By the End of Our Session...

Practical knowledge of scoring with a Predictive Model **Experience utilizing** models created for multiple phases of student success **Inspiration for new ways to** predict student success and use Predictive Models at your institution

Anywhere from "Comfortable" to "Very Comfortable"

- Our goal by the end of today's session is to have you leave "comfortable" or "very comfortable" in these three areas.
- There is always more to learn, but you will know enough to become a part of meaningful progress at your institution!

- Welcome!
- 2 **Modeling Process Overview**
- 3 Activity: Scoring
- 4 Discussion: Looking Forward
- 5 Closing & Next Steps

What We've Accomplished in the Modeling Cohort

Session #1



- Gathered and prepared historical data for modeling
- 2. Calculated a "retained flag" in Construct
- 3. Intro to modeling process
- Built a "phase 1" retention model in Predict based on applicant data

Session #2



- Scored registered students for their likelihood to retain using "phase 1" model
- Built a "phase 2" retention model in Predict based on data including first semester outcomes

Session #3



- Scored current students for their likelihood to retain using "phase 2" model
- Explored alternate student success outcomes that can use the same modeling method

Handout: Rapid Insight Annual Calendar

Integrate the Right Rapid Insight Tools at the Right Time

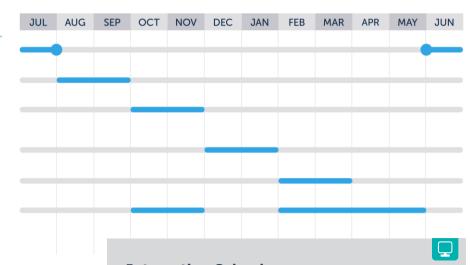
Rapid Insight Annual Calendar

Embedding Rapid Insight Into Your Work

The Rapid Insight Construct, Predict, and Bridge modules can be applied to various areas of an organization. Use this graphic to see when certain activities typically occur to best understand how Rapid Insight can support your work.

STUDENT SUCCESS

- Build on-time completion model (Starts in June)
- Build first year incoming student retention model
- Score incoming students for term-to-term or year-to-year retention likelihood
- Build updated retention model including fall semester data
- Score with the updated model including fall semester data
- Conduct outreach informed by student risk scores



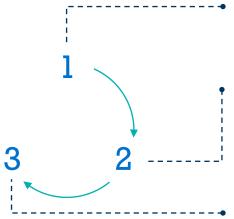
Interactive Calendar

Access a fillable version of this calendar in the chat and in follow-up materials.

- Welcome!
- 2 Modeling Process Overview
- 3 Activity: Scoring
- 4 Discussion: Looking Forward
- Closing & Next Steps

Scoring Your Current Students (Next ~10 Minutes)

Activity



Learn about the typical scoring process

We'll set the stage by demonstrating the most common scoring workflow

Engage in interactive support

We'll showcase a volunteer to see the process in action on users' ends

Try to make progress while others are presenting

- While we are actively helping volunteers, try to import your own scoring model and score your data
- After the completed example, we'll discuss typical usage of scored datasets

Share Your Ideas!



Raise Your Hand/ Respond in the Chat

- In what ways can you imagine using these updated scores for retention at your institution?
- Did any examples from our discussion stand out to you?

- Welcome!
- 2 Modeling Process Overview
- 3 Activity: Scoring
- 4 Discussion: Looking Forward
- Closing & Next Steps

Leverage Student Level Retention Scores to Create:



Email campaigns



Meeting campaigns



Text / Mobile app campaigns



Invitations/reminders to student services



Aggregations to support forecasting



Benchmarking and measuring progress against strategic plans



Enter in the Chat

In what ways do you plan to or already use student level retention scores at your institution?



GPA/Academic Probation



Term-to-Term Retention

A similar modeling process can be used to predict many other outcomes of interest.

Enter in the chat outcomes you have investigated or would like to investigate in the future!

Year-to-Year Retention





Professional Certification Passage

Predictive Analysis Lifecycle

Throughout this cycle of process improvement, the motivation is improving institutional outcomes



Analysis and Investigation

Initial analyses may reveal unexpected predictors and relationships that warrant further conversation or investigation

Presenting Findings/Asking Questions

 Including subject matter experts in related departments can provide a holistic view into your analysis

Implementation and/or Course Correction

- Related departments are now invested in your work
- Additional perspectives can reveal new information that should be factored into the analysis

21

- Welcome!
- 2 Modeling Process Overview
- 3 Activity: Scoring
- 4 Discussion: Looking Forward
- 5 Closing & Next Steps



What went well?

What aspects of the cohort did you enjoy the most or learn the most from? Which was your favorite session -1,2, or 3?

What could have gone better?



We genuinely appreciate your honest feedback on where improvements could have been made through out the cohort.



What unexpected takeaways did you have along the way?

How did modeling go? What surprised you? What were your biggest takeaways?

- 1 How was today's session?
- After today's session, how comfortable are you with using student success scores generated by your predictive model to inform your interventions?
- 3 What was your biggest takeaway from today's session?
- 4 Additional feedback and comments (e.g., session format, specifically the cohort style)?



202-747-1000 | eab.com

@eab in @eab_ f @WeAreEAB @ @eab.life

